

Mar Interiors Returns Policy

At Mar Interiors, we strive to ensure that our customers are completely satisfied with their purchases. If for any reason you are not fully happy with your purchase, we are here to help.

1. Returns for Store Items:

- We accept returns for items purchased in-store within **30 days** of the original purchase date.
- Items must be in their original, unused condition, with all tags and packaging intact.
- For health and safety reasons we do not accept refunds for earrings.
- Please bring your receipt or proof of purchase when returning items.

2. Returns for Online Orders:

- For online orders, we accept returns within **14 days** upon reception of your order.
- You are responsible for the return shipping costs, unless the item is faulty or damaged, which in that case faulty items can be disposed of however we require photographs of the packaging (inside and out) and all damaged items.
- Items must be returned in their original, unused condition, with all tags and packaging intact.
- For health and safety reasons we do not accept refunds for earrings.
- Please contact us at info@mar-interiors.com before returning an item to receive a return authorization number.
- Please send returns to the following address:

[Rua da Hortinha 18,](#)
[Portimão,](#)
[8500-594,](#)
[Portugal](#)

3. Non-returnable Items:

- Custom-made or special-order items, including rugs, are non-returnable unless they are damaged or defective.
- Sale or discounted items are final sale and cannot be returned.

4. Faulty or Damaged Items:

- If your item is faulty or damaged upon arrival, please contact us immediately at info@mar-interiors.com

5. Refunds:

- Once your return is received and inspected, we will notify you of the approval or rejection of your refund.
- Approved refunds will be processed to your original payment method within **5-10 business days**.

6. Exchanges:

- If you would like to exchange an item, please contact us to confirm availability of the desired item.

Contact Information: For any questions or concerns regarding returns, please email us at info@mar-interiors.com or call us at +351 282 426 499.

Thank you for shopping with Mar Interiors and supporting a small business!